

5 MAY 2025

**1Q25** BANCO BPI RESULTS



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### **GROWTH AND FINANCIAL STRENGTH AMID LOWER INTEREST RATES**

- **Loans grew** +5% yoy and **total Customer resources** +7% yoy
- > Loan portfolio quality maintained, NPE at historic low (1.3%), coverage of 152%
- > High capitalisation, with CET1 ratio of 13.9% and total ratio of 17.4%
- > Net profit from the activity in Portugal of 98 M.€ in 1Q2025, down 13% yoy driven by the repricing of loans at lower interest rate indices
  - Banco BPI net profit of 137 M.€ in 1Q2025, with BFA's dividends for 2024 recorded this quarter





### **BPI RESULTS**

In 1st quarter 2025

Commercial activity in Portugal	Loans △ YoY +1.4 Bn.€ +5%	Deposits △ YoY +1.8 Bn.€ +6% Total customer resources +2.7 Bn.€ +7%	Gross incomeA YoY -8%Net interest income-9%
Risk and capitalisation	NPE ratio (EBA criteria)1.3%Coverage152%(by impairments and collaterals)	<b>Cost of Risk 0.10%</b> (as % of loans and guarantees; last 12 months)	CET1       >       13.9%         T1       >       15.3%         Total       >       17.4%
Profit and profitability	Profit in Portugal △ YoY98 M.€-13%Banco BPI net profit137 M.€+13%	Cost-to-income in Portugal 37% (last 12 months)	Recurrent ROTE in Portugal 17.5% (last 12 months)



## **ECONOMIC PERFORMANCE**



IMF projections for 2025 (World Economic Outlook, Apr.25).

- Portugal ranks among the fastestgrowing economies in the Eurozone
- 2025 real GDP growth forecast partially incorporates the expected impact of increased import duties







# **INCREASING GLOBAL UNCERTAINTY**

Limited exposure to the U.S. market (goods exports as % of GDP; 2024)



Goods exports to the US account for less

than 7% of Portugal's total exports

• Goods and services exports to the US

represent less than 4% of GDP

> IMF growth forecasts revised downwards

(IMF World Economic Outlook, Apr.25)

	∆% GDP 2025 P	vs previous forecasts (Jan.25)
USA	+1.8	<b>- 0.9</b> pp
EU	+0.8	<b>- 0.2</b> pp
Germany	0.0	<b>- 0.3</b> pp
Spain	+2.5	<b>+0.2</b> pp
Portugal	+2.0	<b>- 0.3</b> pp



- The ECB is expected to continue its interest rate reduction policy
- In April, the ECB cut the depo rate by 25 bps (to 2.25%) and the market anticipates a further 50 bps reduction by year-end (to 1.75%)



# **KEY CHALLENGES, STRONGER STRUCTURAL POSITION**





## **HOUSING SUPPLY FAILS TO MEET DEMAND**





in 2024

5.5 M.

156

# **NET PROFIT OF 137 M.€ IN THE 1ST QUARTER 2025**





### **VOLUMES INCREASE DOES NOT COMPENSATE REDUCTION IN INTEREST RATES**





### **LOANS INCREASED 5% YOY**







## **MORTGAGE LOANS: GROWTH AND MARKET SHARE GAIN**







### **CUSTOMER RESOURCES INCREASED 7% YOY**

In Bn.€	Mar 24	Mar 25	ΥοΥ	YtD
Customer deposits	29.7	31.5	6%	3%
Off-balance sheet resources	8.8	9.6	10%	1%
Total	38.4	41.1	7%	3%



Source: BPI, Bank of Portugal, APFIPP, APS, BPI Vida e Pensões.



# **MORE DIGITAL CLIENTS AND SALES**





### **COSTS STABLE**





# **CREDIT GROWS WITH LOWEST RISK EVER**







# **COMFORTABLE CAPITAL BUFFER**





# **STRONG COMMITMENT WITH PORTUGAL**

"la Caixa" Foundation initiative in collaboration with BPI





### 2025 ANNUAL PROGRAM

~50 M.€

### **100% territorial coverage**

4 areas of intervention

Education and<br/>ScholarshipsSocialRes<br/>and

Research and Health

Culture and Science



### **BPI "la Caixa" Foundation Awards and Decentralised Social Initiative**

IN THE 1st QUARTER 2025:

- 16th edition of BPI "la Caixa" Foundation Awards
   5 M.€ in 2025
- 6th edition of Decentralised Social Initiative
   2 M.€ in 2025





# SOLID VOLUNTEERING PROGRAM



### **BPI Volunteering Month**

Start on 5 May

#### Initiatives:

- Food Banks Against Hunger
- Dinners for homeless people
- Blood donation
- Cleaning of beaches and seabed
- Plantation of trees
- Animal care, cleaning and support
- Support for horticultural activities and basket preparation
- ...



# **INVESTMENT IN YOUNG TALENT**



**BPI** internships

**BPI Trainee Programme - Academies** High talent retention rate (75%)



**4th edition** in preparation

**Other traineeships: 210** (2022-2025 YTD)

**INNOVATION AND DISRUPTION** 





# SUPPORTING CLIENTS' SUSTAINABLE TRANSITION

### **SUSTAINABLE FINANCE IN 1Q25**

# ~200 M.€





# **DIALOGUE WITH SOCIETY**

### **BPI Forum" The Future of Water"**

- Partnership with Deloitte, Expresso and SIC Notícias
- The events brought together experts, former members of Government, Mayors and businesses to debate the future of water
- The experts addressed the scarcity, surplus, sharing, and contamination of water, its economic value and its role in the current geopolitical context



> More than **600 participants** in 2 editions

### "Women leadership: inspiring careers"

- Partnership with CIP Confederação Empresarial Portugal
- Reflecting on and sharing the challenges and achievements of women leadership with 3 winners of the BPI Woman Entrepreneur Award
- Promotion of CIP's "Promova" Programme, which aims to **boost** gender equality in companies





# SUPPORT TO THE ECONOMY AND INNOVATION

#### NATIONAL TOURISM AWARDS



# Launch of 7th edition

- Applications until 31 May
- Recognises the best national projects in the tourism sector
- BPI, Official Bank of Lisbon Tourism Fair (BTL)

#### NATIONAL INNOVATION AWARDS



### Launch of 3rd edition

- Applications until 17 April
- Recognises projects that contribute to organisations' innovation and transformation

### dinovadora 25

**COTEC INNOVATOR STATUS** 



### Launch of 4th edition

- Applications until 30 April
- Recognises innovative companies that set the example of value creation for the country

#### NATIONAL AGRICULTURE AWARDS



# Closure of 13th edition

- 10 awards attributed
- Personality award: João Coimbra, Manager of Quinta da Cholda
- Institutional award: EDIA, the managing company of the Alqueva project



### **RECOGNITION**







Note: From June 2024, Banco BPI no longer presents consolidated accounts as it has no fully consolidated subsidiaries. In accordance with IAS 28 and IAS 27, the associated companies over which Banco BPI has significant influence (Allianz and BCI) are accounted for using the equity method in Banco BPI's accounts as from 30 June 2024 (previously, these holdings were accounted for at acquisition cost in Banco BPI's separate financial statements).



As of 29 April 2025

### **BPI RATINGS VS. PEERS**

	S&P Global (Long Term Debt/ Issuer Credit Rating)	Moody's (Long Term Debt/ Issuer rating)	FitchRatings (Issuer Default Rating)	(Long-Term Debt/ Issuer Rating)
	ААА	Aaa <b>K</b> BPI Mortgage bonds	AAA	ААА
e	AA+	Aal	AA+	AA (high)
Investment Grade	АА	Aa2	АА	AA <b>Mortgage bonds</b>
it G	AA-	Aa3	АА-	AA (low)
ner	A+	A1 BPI Deposits	A+	A (high)
estr	A 🚺 Bank 1 Bank 3	A2 SPI	A Bank 1 Beposits Senior debt	A Bank 1
nve	A- 🎽 BPI	A3	A- 🔕 🔥 BPI	A (low) Bank 3
н	BBB+ Bank 2	Baa1 Bank1 Bank 2 Bank3	BBB+	BBB (high) Bank 2
	BBB	Baa2 Bank 5	BBB Bank 2 Bank 5	BBB
	BBB-	Baa3	BBB-	BBB (low)
	BB+	Ba1 Bank 4	BB+ Bank 4	BB (high) Bank 4
len	ВВ	Ba2	ВВ	BB
e	BB-	Ba3	BB-	BB (low)
rad	B+	B1	B+	B (high)
<u>ן</u> ה	В	B2	В	В
Non-Investment grade	В	В3	В-	B (low)
	CCC+	Caa1	CCC+	CCC (high)

S&P: On 15 Nov.24 upgraded BPI rating, from BBB+ to A-, with Stable outlook.

Moody's: On 19 Nov.24 upgraded the rating of BPI and its senior debt to A2 (from Baa1) and the rating of its deposits to A1 (from A2). The Outlook of the ratings is Stable. Fitch Ratings: On 13 Dec.24 upgraded BPI rating, from BBB+ to A-, with Stable outlook and the ratings of its senior debt and deposits from A- to A.

DBRS: on 4 Jul.24 reaffirmed BPI's mortgage covered bond rating (AA).

# **INCOME STATEMENT OF THE ACTIVITY IN PORTUGAL**



In M.€	Mar 24	Mar 25	Δ%
Net interest income	245.1	222.6	-9%
Dividend income	4.1	2.4	-41%
Equity accounted income	5.4	5.1	-5%
Net fee and commission income	74.0	75.2	2%
Gains/(losses) on financial assets and liabilities and other	8.0	5.9	-26%
Other operating income and expenses	-20.7	-19.1	8%
Gross income	316.0	292.2	-8%
Staff expenses	-63.0	-62.5	-1%
Other administrative expenses	-46.5	-47.1	1%
Depreciation and amortisation	-15.6	-16.7	8%
Recurring operating expenses	-125.1	-126.4	1%
Non-recurrent costs	-6.0	0.0	-100%
Operating expenses	-131.2	-126.4	-4%
Net operating income	184.8	165.7	-10%
Impairment losses and other provisions	-19.7	-23.6	20%
Gains and losses in other assets	0.1	0.0	-74%
Net income before income tax	165.3	142.2	-14%
Income tax	-53.4	-44.3	-17%
Net income	111.9	97.9	-13%
Recurrent net income	116.0	97.9	-16%



# **BALANCE SHEET OF THE ACTIVITY IN PORTUGAL**



1) Includes medium and long-term sovereign debt of 4.6 Bn.€ (Portugal 33%; Spain 21%, Italy 14%, European Union 14%, USA 13% and France 4%), with an average residual maturity of 2.2 years.



# LOAN PORTFOLIO AND CUSTOMER RESOURCES

Loan portfolio				
Gross portfolio, in M.€	Mar 24	Mar 25	YoY	YtD
Loans to individuals	16 246	17 201	6%	3%
Mortgage loans	14 587	15 695	8%	3%
Other loans to individuals	1 659	1 506	-9%	-2%
Loans to companies	11 594	12 012	4%	0%
Public sector	2 264	2 259	0%	-2%
Total loans	30 104	31 472	5%	1%
Loan portfolio net of impairments	29 552	30 951	5%	1%

- -

Mar 24	Mar 25	ΥοΥ	YtD
29 660	31 504	6%	3%
8 759	9 623	10%	1%
38 420	41 127	7%	3%
	29 660 8 759	29 660 31 504 8 759 9 623	



### **BANCO BPI INCOME STATEMENT**



In M.€	Mar 24	Mar 25	Δ%
Net interest income	245.6	222.6	-9%
Dividend income	4.1	52.0	-
Equity accounted income	14.7	7.4	-50%
Net fee and commission income	74.0	75.2	2%
Gains/(losses) on financial assets and liabilities and other	8.6	5.8	-32%
Other operating income and expenses	-20.7	-23.2	-12%
Gross income	326.3	339.8	4%
Staff expenses	-63.0	-62.5	-1%
Other administrative expenses	-46.5	-47.1	1%
Depreciation and amortisation	-15.6	-16.7	8%
Recurring operating expenses	-125.1	-126.4	1%
Non-recurrent costs	-6.0	0.0	-100%
Operating expenses	-131.2	-126.4	-4%
Net operating income	195.1	213.4	9%
Impairment losses and other provisions	-19.6	-23.6	20%
Gains and losses in other assets	0.1	-8.8	-
Net income before income tax	175.7	181.0	3%
Income tax	-54.4	-44.4	-18%
Net income	121.3	136.6	13%

Note: consolidated accounts in March 2024 and Banco BPI accounts in March 2025 (as from June 2024, Banco BPI no longer presents consolidated accounts).



## **BANCO BPI BALANCE SHEET**



In M.€	Dec 24	Mar 25
ASSETS		
Cash and cash balances at central banks and other demand deposits	3 286	2 933
Financial assets held for trading, at fair value through profit or loss and at fair value through other comprehensive income	1 480	1 638
Financial assets at amortised cost	35 346	36 210
Of which: Loans to Customers	30 571	30 951
Investments in joint ventures and associates	247	227
Tangible assets	192	187
Intangible assets	112	105
Tax assets	270	266
Non-current assets and disposal groups classified as held for sale	14	14
Other assets	124	163
Total assets	41 072	41 743
LIABILITIES		
Financial liabilities held for trading	57	50
Financial liabilities at amortised cost	36 146	37 025
Deposits - Central Banks and Credit Institutions	718	1 034
Deposits - Customers	30 501	31 505
Debt securities issued	4 694	4 216
Of which: subordinated liabilities	434	426
Other financial liabilities	232	270
Provisions	32	32
Tax liabilities	258	302
Other liabilities	567	665
Total Liabilities	37 061	38 073
Shareholders' equity attributable to the shareholders of BPI	4 011	3 671
	0	0
Non controlling interests	0	0
Non controlling interests Total Shareholders' equity Total liabilities and Shareholders' equity	<b>4 011</b>	<b>3 671</b> <b>41 743</b>



## **COVERAGE OF PENSION LIABILITIES**

### **Employee pension liabilities**

763 758	1 681 1 687
758	1 687
0%	100%
8.4%	-3.0%
8.4%	3.8%





### **BANCO BPI INDICATORS**

<b>Profitability, Efficiency and Liquidity Indicators</b> (Bank of Portugal Instruction no. 16/2004 with the amendments of Instruction 6/2018)	Mar 24	Mar 25
Gross income / ATA	3.4%	3.3%
Net income before income tax and income attributable to non-controlling interests / ATA	1.8%	1.7%
Net income before income tax and income attributable to non-controlling interests / average shareholders' equity (including non-controlling interests)	17.7%	18.1%
Staff expenses / Gross income 1)	19.3%	18.4%
Operating expenses / Gross income <sup>1)</sup>	38.3%	37.2%
Loans (net) to deposits ratio	100%	99%
Funding and liquidity indicators	Mar 24	Mar 25
Loans / Deposits <sup>2)</sup>	98%	95%
Net stable funding ratio (NSFR)	140%	141%
Liquidity coverage ratio (LCR)	202%	192%
Liquidity coverage ratio (LCR) - 12 month average 3)	175%	216%
NPE ratio and forborne (according to the EBA criteria)	Mar 24	Mar 25
Non-performing exposures - NPE (M.€)	589	548
NPE ratio	1.6%	1.3%
NPE coverage by impairments	96%	97%
NPE coverage by impairments and collaterals	151%	152%
Ratio of forborne not included in NPE <sup>4)</sup>	1.2%	0.9%
"Crédito duvidoso" (non-performing loans) (according to Bank of Spain criteria)	Mar 24	Mar 25
"Crédito duvidoso" (M.€) <sup>5)</sup>	556	580
"Crédito duvidoso" ratio	1.7%	1.7%
"Crédito duvidoso" coverage by impairments	101%	92%
"Crédito duvidoso" coverage by impairments and collaterals	155%	146%



1) Excluding early-retirement costs.

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2) According to definition in Alternative Performance Measures.

3) 12 month average, in accordance with the EBA guidelines. Average value (12 months) of the calculation components: Liquidity reserves (7 691 M.€); Total net outflows (3 558 M.€).

4) On March 2025, the forborne was 626 M.€ (forborne ratio of 1.4%), of which 409 M.€ was performing loans (0.9% of the gross credit exposure) and 217 M.€ was included in NPE (0.5% of the gross credit exposure).
3) Includes guarantees provided (recorded off-balance sheet)



### **RECONCILIATION BETWEEN BPI REPORTED FIGURES AND BPI SEGMENT CONTRIBUTION TO CAIXABANK GROUP**

#### **Profit & loss account**

	As very subod	As reported BPI		Business segment		
Mar 25 (M.€)	As reported by BPI	contribution to CABK Group	BPI	Corporate Center		
Net interest income	223	221	216	5		
Dividends	52	52	2	50		
Equity accounted income	7	7	5	2		
Net fees and commissions	75	75	75			
Trading income	6	7	7	(0)		
Other operating income & expenses	(23)	(22)	(18)	(4)		
Gross income	340	340	287	53		
Operating expenses	(126)	(127)	(127)			
Extraordinary operating expenses	(0)					
Pre-impairment income	213	213	160	53		
Impairment losses on financial assets	(24)	(24)	(24)	0		
Other impairments and provisions	(0)	(0)	(0)	(0)		
Gains/losses on disposals & others	(9)	(9)	0	(9)		
Pre-tax income	181	181	137	44		
Income tax	(44)	(44)	(43)	(2)		
Net income	137	136	94	42		

#### Loan portfolio & customer resources

March 2025 (M.€)	As reported by BPI	Adjustments	BPI contribution to CABK Group (BPI segment)
Loans and advances to customers, net	30 951	(94)	30 857
Total customer funds	41 127	(4 753)	36 374

The differences between the reported data by BPI and BPI contribution to CaixaBank Group mainly reflect consolidation adjustments and reclassifications to ensure consistency in presentation criteria.

BPI contribution to CaixaBank Group net income is broken down into "BPI" segment and "Corporate Center", which includes the contributions from BFA and BCI, as well as the remuneration of BPI's excess capital.

Regarding customer resources, it should also be noted that the insurance contract liabilities of BPI Vida e Pensões (fully owned by VidaCaixa de Seguros y Reaseguros) are recorded under CaixaBank banking and insurance business segment.



### Reconciliation of the profit & loss account structure

- The European Securities and Markets Authority (ESMA) published on 5th October 2015 a set of guidelines relating to the disclosure of Alternative Performance Measures by entities (ESMA/2015/1415). These guidelines are mandatory to issuers with effect from 3rd July 2016.
- In addition to the financial information prepared in accordance with the International Financial Reporting Standards (IFRS),
   BPI uses a set of indicators for the analysis of performance and financial position, which are classified as Alternative Performance Measures, in accordance with the abovementioned ESMA guidelines. The information relating to those indicators has already been object of disclosure, as required by ESMA guidelines.
- In the current presentation, the information previously disclosed is included by way of cross-reference and a summarized list of the Alternative Performance Measures is presented next.

The following table shows the reconciliation of the structure used in this document (Results' Presentation) with the structure adopted in the financial statements and respective notes of the Report and Accounts.

Adopte	ed a	acronyms and designations	Units, conventional sings and abbreviations			
YtD	>	Year-to-date change	€, Euros, EUR	>	euros	
YoY	>	Year-on-year change	th.€, th.euros	>	thousand euros	
QoQ	>	quarter-on-quarter change	M.€, M.euros	>	million euros	
ECB	>	European Central Bank	Bn.€, Bi.€	>	billion euros	
BoP	>	Bank of Portugal	Δ	>	change	
СМУМ	>	Securities Market Commission	n.a.	>	not available	
APM	>	Alternative Performance Measures	0, -	>	null or irrelevant	
MMI	>	Interbank Money Market	VS.	>	versus	
T1	>	Tier 1	b.p.	>	basis points	
CET1	>	Common Equity Tier 1	p.p.	>	percentage points	
RWA	>	Risk weighted assets	E	>	Estimate	
TLTRO	>	Targeted longer-term refinancing operations	F	>	Forecast	
LCR	> Liquidity coverage ratio					
NSFR	>	> Net stable funding ratio				



### Reconciliation of Banco BPI profit & loss account structure

Structure used in the Results' Presentation	Mar 25	Mar 25	Structure presented in the financial statements and respective notes
Net interest income	222.6	222.6	Net interest income
Dividend income	52.0	52.0	Dividend income
Equity accounted income	7.4	7.4	Share of the profit or (-) loss of investments in subsidiaries, joint ventures and associates accounted for using the equity method
Net fee and commission income	75.2	83.9	Fee and commission income
		-8.7	Fee and commission expenses
Gains/(losses) on financial assets and liabilities and	5.8	0.0	Gains or (-) losses on derecognition of financial assets and liabilities not measured at fair value through profit or loss, net
other		0.9	Gains or (-) losses on financial assets and liabilities held for trading, net
		0.4	Gains or (-) losses on non-trading financial assets mandatorily at fair value through profit or loss, net
		1.2	Gains or (-) losses from hedge accounting, net
		3.2	Exchange differences [gain or (-) loss], net
Other operating income and expenses	-23.2	10.0	Other operating income
		-33.2	Other operating expenses
Gross income	339.8	339.8	GROSS INCOME
Staff expenses	-62.6	-62.6	Staff expenses
Other administrative expenses	-47.1	-47.1	Other administrative expenses
Depreciation and amortisation	-16.7	-16.7	Depreciation
Operating expenses	-126.4	-126.4	Administrative expenses and depreciation
Net operating income	213.4	213.4	
Impairment losses and other provisions	-23.6	0.6	Provisions or (-) reversal of provisions
		-24.2	Impairment or (-) reversal of impairment on financial assets not measured at fair value through profit or loss
Gains and losses in other assets	-8.8	-8.8	Impairment or (-) reversal of impairment of investments in subsidiaries, joint ventures and associates
		0.0	Impairment or (-) reversal of impairment on non-financial assets
		0.0	Gains or (-) losses on derecognition of non financial assets, net
		0.0	Profit or (-) loss from non-current assets and disposal groups classified as held for sale not qualifying as discontinued operations
Net income before income tax	181.0	181.0	PROFIT OR (-) LOSS BEFORE TAX FROM CONTINUING OPERATIONS
Income tax	-44.4	-44.4	Tax expense or income related to profit or loss from continuing operations
Net income from continuing operations	136.6	136.6	PROFIT OR (-) LOSS AFTER TAX FROM CONTINUING OPERATIONS
Net income from discontinued operations			Profit or (-) loss after tax from discontinued operations
Net income	136.6	136.6	PROFIT OR (-) LOSS FOR THE PERIOD ATTRIBUTABLE TO OWNERS OF THE PARENT



<b>OFITABILITY INDICATORS</b> Ind profitability indicators are defined by reference to the above structure of the profit and loss account used in this document.
Net interest income + Dividend income + Net fee and commission income + Equity accounted income + Gains/(losses) on financial assets and liabilities and other + Other operating income and expenses
Net interest income + Dividend income + Net fee and commission income + Equity accounted income excluding the contribution of stakes in African banks
Staff expenses + Other administrative expenses + Depreciation and amortisation
Gross income – Operating expenses
Net operating income – Impairment losses and other provisions + Gains and losses in other assets
Operating expenses, excluding costs with early-retirements and voluntary terminations and other non recurrent / Gross income <sup>2</sup>
[Operating expenses, excluding costs with early-retirements and voluntary terminations and other non recurrent – Income from services rendered to CaixaBank Group (recorded under Other operating income and expenses)] / Commercial banking gross income
Net income for the period, less the interest cost of AT1 capital instruments recorded directly in shareholders' equity / Average value in the period of shareholders' equity attributable to BPI shareholders, excluding AT1 capital instruments
Net income for the period, less the interest cost of AT1 capital instruments recorded directly in shareholders' equity / Average value in the period of shareholders' equity attributable to BPI shareholders (excl. AT1 capital instruments) after deduction of intangible net assets and goodwill of equity holdings
(Net income attributable to BPI shareholders + Income attributable to non-controlling interests - preference shares dividends paid) / Average value in the period of net total assets
Loan portfolio average interest rate, excluding loans to employees – Deposits average interest rate
INDICATORS
Deposits + Capitalisation insurance of fully consolidated subsidiaries + Participating units in consolidated mutual funds  Deposits = Demand deposits and other + Term and savings deposits + Interest payable + Retail bonds (Fixed rate bonds placed with Customers) Capitalisation insurance of fully consolidated subsidiaries (BPI Vida e Pensões sold on Dec.17)
<ul> <li>Mutual funds + Capitalisation insurance + Pension plans + Subscriptions in public offerings</li> <li>Mutual funds = Unit trust funds + Real estate investment funds + Retirement-savings and equity-savings plans (PPR and PPA) + Hedge funds + Assets from the funds under BPI Suisse management (BPI Suisse sold on Apr.23) + Third-party unit trust funds placed with Customers.</li> <li>Capitalisation insurance = Third-party capitalisation insurance placed with Customers</li> <li>Pension plans = Pension plans under BPI management (includes BPI pension plans)</li> <li>Subscriptions in public offerings = Customers subscriptions in third parties' public offerings</li> </ul>

- 1) Ratio referring to the last 12 months, except when indicated otherwise. The ratio can be computed for the cumulative period since the beginning of the year, in annualised terms.
- 2) Excluding non-recurrent.
- A production of on-balance sheet Customer resources is not deducted from the applications of off-balance sheets products (mutual funds and pension plans) in on-balance sheet products.
   Amounts deducted from participating units in the Group banks' portfolios and from off-balance sheet products investments (mutual funds and pension plans) in other off-balance sheet products.



BALANCE SHEET AND FUNDING INDI	CATORS (continuation)
Total Customer resources	On-balance sheet Customer resources + Off-balance sheet Customer resources
Gross loans to customers	Gross loans and advances to Customers (financial assets at amortised cost), excluding other assets (guarantee accounts and others) and reverse repos + Gross debt securities issued by Customers (financial assets at amortised cost) Note: gross loans = performing loans + loans in arrears + receivable interests
Net loans to Customers	Gross loans to Customers – Impairments for loans to Customers
Loan-to-deposit ratio (CaixaBank criteria)	(Net loans to Customers - Funding obtained from the EIB, which is used to provide credit) / Deposits and retail bonds
ASSET QUALITY INDICATORS	
Impairments and provisions for loans and guarantees (income statement)	Impairment or reversal of impairment on financial assets not measured at fair value through profit or loss relative to loans and advances to Customers and to debt securities issued by Customers (financial assets at amortised cost), before deduction of recoveries of loans previously written off from assets, interest and others + Provisions or reversal of provisions for commitments and guarantees
Cost of credit risk	Impairments and provisions for loans and guarantees - Recoveries of loans previously written off from assets, interest and other
Cost of credit risk as % of loan portfolio <sup>1)</sup>	(Impairments and provisions for loans and guarantees - Recoveries of loans previously written off from assets, interest and other) / Average value in the period of the gross loans and guarantees portfolio.
Performing loans portfolio	Gross Customer loans - (Overdue loans and interest + Receivable interests and other)
NPE and NPL ratios	Ratio of non-performing exposures (NPE) and ratio of non-performing loans (NPL) in accordance with the EBA criteria (prudential perimeter)
Coverage of NPE or NPL	[Impairments for loans and advances to Customers (financial assets at amortised cost) + Impairments for debt securities issued by Customers (financial assets at amortised cost) + Impairments and provisions for guarantees and commitments] / [Non-performing exposures (NPE) or Non-performing loans (NPL)]
Coverage of NPE or NPL by impairments and associated collaterals	[Impairments for loans and advances to Customers (financial assets at amortised cost) + Impairments for debt securities issued by Customers (financial assets at amortised cost) + Impairments and provisions for guarantees and commitments + Collaterals associated to NPE or NPL] / [Non-performing exposures (NPE) or Non-performing loans (NPL)]
Non-performing loans ratio ("credito dudoso", Bank of Spain criteria)	Non performing loans ("credito dudoso", Bank of Spain criteria) / (Gross Customer loans + guarantees)
Non-performing loans coverage ratio	[Impairments for loans and advances to Customers (financial assets at amortised cost) + Impairments for debt securities issued by Customers (financial assets at amortised cost) + Impairments and provisions for guarantees and commitments] / Non performing loans ("credito dudoso", Bank of Spain criteria)
Coverage of non-performing loans by impairments and associated collaterals	[Impairments for loans and advances to Customers (financial assets at amortised cost) + Impairments for debt securities issued by Customers (financial assets at amortised cost) + Impairments and provisions for guarantees and commitments + Collateral associated to credit] / Non performing loans ("credito dudoso", Bank of Spain criteria)
Impairments cover of foreclosed properties	Impairments for real estate received in settlement of defaulting loans / Gross value of real estate received in settlement of defaulting loans

1) Ratio referring to the last 12 months, except when indicated otherwise. The ratio can be computed for the cumulative period since the beginning of the year, in annualised terms.





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