

Interface Dedicada (Open Banking API)					
	Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)	Taxa de Erros nas respostas aos TPPs
SLA	99%	5.000	7.000	5.000	10%
Verificado no Período	100%	220	398	0	0,58%
01-abr-21	100%	281	524	0	0,15%
02-abr-21	100%	228	459	0	0,20%
03-abr-21	100%	233	373	0	0,20%
04-abr-21	100%	254	439	0	0,21%
05-abr-21	100%	270	475	0	1,21%
06-abr-21	100%	265	489	0	0,17%
07-abr-21	100%	246	478	0	0,17%
08-abr-21	100%	266	487	0	0,16%
09-abr-21	100%	244	438	0	0,22%
10-abr-21	100%	225	428	0	0,23%
11-abr-21	100%	222	394	0	1,23%
12-abr-21	100%	225	415	0	2,23%
13-abr-21	100%	237	463	0	0,20%
14-abr-21	100%	223	417	0	0,10%
15-abr-21	100%	212	436	0	0,08%
16-abr-21	100%	215	416	0	0,16%
17-abr-21	100%	212	436	0	0,08%
18-abr-21	100%	205	412	0	3,33%
19-abr-21	100%	209	405	0	0,73%
20-abr-21	100%	212	429	0	0,09%
21-abr-21	100%	218	430	0	0,08%
22-abr-21	100%	209	414	0	0,08%
23-abr-21	100%	211	420	0	0,08%
24-abr-21	100%	206	416	0	0,04%
25-abr-21	100%	206	382	0	0,05%
26-abr-21	100%	209	407	0	2,44%
27-abr-21	100%	208	417	0	0,07%
28-abr-21	100%	218	421	0	0,10%
29-abr-21	100%	204	410	0	0,16%
30-abr-21	100%	205	404	0	0,27%
01-mai-21	100%	199	395	0	0,24%
02-mai-21	100%	197	361	0	0,14%
03-mai-21	100%	201	370	0	1,66%
04-mai-21	100%	205	405	0	0,24%
05-mai-21	100%	202	404	0	0,34%
06-mai-21	100%	202	414	0	0,14%
07-mai-21	100%	204	446	0	0,17%
08-mai-21	100%	203	419	0	0,23%
09-mai-21	100%	197	371	0	0,15%
10-mai-21	100%	202	439	0	0,62%
11-mai-21	100%	204	401	0	0,28%
12-mai-21	100%	196	430	0	0,25%
13-mai-21	100%	201	410	0	0,28%
14-mai-21	100%	201	409	0	0,63%
15-mai-21	100%	198	426	0	0,18%
16-mai-21	100%	193	365	0	2,88%

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Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)	Taxa de Erros nas respostas aos TPPs	
17-mai-21	100%	197	367	0	3,08%
18-mai-21	100%	199	403	0	0,38%
19-mai-21	100%	224	405	0	0,53%
20-mai-21	100%	233	432	0	0,35%
21-mai-21	100%	242	422	0	0,32%
22-mai-21	100%	217	423	0	0,46%
23-mai-21	100%	236	380	0	4,48%
24-mai-21	100%	228	386	0	1,04%
25-mai-21	100%	224	403	0	0,56%
26-mai-21	100%	245	436	0	0,52%
27-mai-21	100%	180	327	0	0,66%
28-mai-21	100%	177	348	0	0,56%
29-mai-21	100%	176	345	0	0,77%
30-mai-21	100%	174	338	0	0,27%
31-mai-21	100%	176	331	0	1,44%
01-jun-21	100%	174	385	0	0,59%
02-jun-21	100%	176	388	0	0,46%
03-jun-21	100%	166	372	0	0,31%
04-jun-21	100%	171	340	0	0,58%
05-jun-21	100%	173	391	0	0,42%
06-jun-21	100%	190	311	0	0,42%
07-jun-21	100%	190	328	0	3,15%
08-jun-21	100%	319	376	0	0,17%
09-jun-21	100%	336	361	0	0,27%
10-jun-21	100%	327	335	0	0,25%
11-jun-21	100%	323	321	0	0,23%
12-jun-21	100%	324	372	0	0,16%
13-jun-21	100%	282	314	0	0,29%
14-jun-21	100%	284	336	0	2,94%
15-jun-21	100%	304	386	0	0,25%
16-jun-21	100%	311	372	0	0,29%
17-jun-21	100%	289	355	0	0,30%
18-jun-21	100%	274	345	0	0,36%
19-jun-21	100%	265	377	0	0,10%
20-jun-21	100%	255	345	0	2,32%
21-jun-21	100%	277	339	0	1,38%
22-jun-21	100%	262	363	0	0,29%
23-jun-21	100%	304	410	0	0,54%
24-jun-21	100%	281	382	0	0,34%
25-jun-21	100%	269	388	0	0,40%
26-jun-21	100%	266	376	0	0,30%
27-jun-21	100%	259	350	0	1,43%
28-jun-21	100%	256	363	0	0,88%
29-jun-21	100%	256	378	0	0,27%
30-jun-21	100%	301	369	0	0,29%

Interfaces Acesso Direto (Homebanking)				
	Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)
SLA	99%	5.000	7.000	5.000
Verificado no Período	100%	989	1.067	1.149
01-abr-21	100%	1.254	1.351	1.590
02-abr-21	100%	850	855	928
03-abr-21	100%	838	842	909
04-abr-21	100%	825	817	898
05-abr-21	100%	1.071	1.037	1.183
06-abr-21	100%	1.096	1.050	1.156
07-abr-21	100%	1.077	1.082	1.217
08-abr-21	100%	1.084	1.069	1.189
09-abr-21	100%	1.009	980	1.089
10-abr-21	100%	879	867	914
11-abr-21	100%	908	1.034	1.408
12-abr-21	100%	1.116	1.139	1.260
13-abr-21	100%	1.073	1.094	1.200
14-abr-21	100%	995	977	1.059
15-abr-21	100%	1.032	996	1.130
16-abr-21	100%	1.139	992	1.046
17-abr-21	100%	834	818	850
18-abr-21	100%	850	843	879
19-abr-21	100%	1.118	1.132	1.255
20-abr-21	100%	1.032	1.053	1.083
21-abr-21	100%	1.012	1.041	1.127
22-abr-21	100%	1.005	1.030	1.082
23-abr-21	97%	991	1.023	1.097
24-abr-21	100%	825	867	856
25-abr-21	100%	949	857	866
26-abr-21	100%	1.073	1.113	1.195
27-abr-21	100%	1.068	1.160	1.166
28-abr-21	100%	1.054	1.130	1.200
29-abr-21	100%	1.386	1.680	1.911
30-abr-21	98%	1.109	207	1.103
01-mai-21	100%	807	931	977
02-mai-21	100%	770	888	924
03-mai-21	100%	1.175	1.323	1.449
04-mai-21	100%	1.122	1.298	1.394
05-mai-21	99%	1.151	1.311	1.569
06-mai-21	100%	1.012	1.121	1.230
07-mai-21	100%	1.026	1.130	1.204
08-mai-21	100%	796	905	910
09-mai-21	100%	855	1.050	1.057
10-mai-21	100%	1.218	1.337	1.508
11-mai-21	100%	1.074	1.196	1.303
12-mai-21	100%	929	1.055	1.123
13-mai-21	100%	954	1.086	1.108
14-mai-21	99%	946	1.067	1.103
15-mai-21	100%	845	902	962
16-mai-21	99%	795	865	900

Interfaces Acesso Direto (Homebanking)

	Disponibilidade	Performance para PISP (milissegundos)	Performance para AISP (milissegundos)	Performance para CBPII (milissegundos)
17-mai-21	100%	952	1.096	1.150
18-mai-21	100%	944	1.066	1.123
19-mai-21	100%	944	1.058	1.117
20-mai-21	100%	965	1.096	1.126
21-mai-21	100%	907	1.034	1.104
22-mai-21	100%	778	895	883
23-mai-21	100%	750	893	896
24-mai-21	100%	928	1.075	1.111
25-mai-21	100%	930	1.081	1.106
26-mai-21	100%	945	1.084	1.131
27-mai-21	100%	979	1.153	1.167
28-mai-21	100%	993	1.162	1.169
29-mai-21	100%	801	917	913
30-mai-21	100%	784	938	959
31-mai-21	100%	1.046	1.277	1.367
01-jun-21	100%	1.232	1.425	1.474
02-jun-21	100%	1.201	1.346	1.367
03-jun-21	100%	828	942	958
04-jun-21	100%	990	1.072	1.154
05-jun-21	100%	818	917	947
06-jun-21	100%	846	986	1.064
07-jun-21	100%	1.264	1.448	1.567
08-jun-21	100%	1.205	1.397	1.674
09-jun-21	100%	1.062	1.182	1.273
10-jun-21	100%	855	970	991
11-jun-21	100%	952	1.028	1.086
12-jun-21	100%	840	912	938
13-jun-21	100%	817	888	925
14-jun-21	100%	1.015	1.118	1.178
15-jun-21	99%	1.042	1.130	1.221
16-jun-21	100%	1.239	1.255	1.256
17-jun-21	100%	964	1.043	1.147
18-jun-21	100%	997	1.078	1.073
19-jun-21	99%	834	902	919
20-jun-21	100%	1.111	1.108	1.186
21-jun-21	100%	1.181	1.377	1.404
22-jun-21	100%	1.007	1.136	1.250
23-jun-21	99%	1.064	1.188	1.206
24-jun-21	100%	959	1.074	1.144
25-jun-21	100%	1.001	1.119	1.192
26-jun-21	100%	832	890	986
27-jun-21	99%	817	831	897
28-jun-21	100%	1.160	1.286	1.375
29-jun-21	100%	1.169	1.344	1.458
30-jun-21	100%	1.114	1.289	1.417